



FREE SKILL SET TRAINING & EMPLOYMENT OPPORTUNITY

GET A CAREER IN CUSTOMER SERVICE



BREAKING NEWS!

**THE WA GOVERNMENT IS OFFERING
FREE JOB SKILLS TRAINING!***

THAT'S RIGHT... FREE TRAINING!

*Eligibility criteria applies

DO YOU WANT TO FAST TRACK YOUR CUSTOMER SERVICE CAREER?

The WA government want to meet the immediate and emerging skill requirements to ensure our state has the best workers and are providing FREE skills training to make it happen!

Kick start your career with the Customer Service Skill Set. Learn to provide brilliant customer service, interact effectively with diverse people, presentation perfection and how to interview like a pro- becoming a customer service superstar in no time.

As part of your course you are introduced to and visit Probe CX- a leading customer experience organisation, operating across the Pacific, Asia, North America and Africa. You will hear first hand from Probe CX the job opportunities available now. Your visit to the workplace will give you a great feel for Probe and give you an insight into the roles available, what it would be like to be a part of the Probe team and the recruitment process. While we can not guarantee employment we will support you through application process and ensure you are prepared and job ready.

The skills ready training includes the following units of competency:

- Provide service to customers (SITXCCS006)
- Comply with infection prevention and control policies and procedures (HLTINFCOV001)
- Show social & cultural sensitivity (SITXCOM002)

UPCOMING
COURSES

CENTRAL PERTH

THURSDAY OCT 28TH
9AM-5PM
THURSDAY & FRIDAY
FOR 4 WEEKS

POTENTIAL JOB
OPPORTUNITIES
AT PROBE
JOONDALUP &
WEST PERTH

This course is subsidised by Jobs and Skills WA as part of the Skills Ready initiative. Eligibility criteria applies. Training is delivered by Century Group Pty Ltd trading as Arrow Training Services RTO 6127.





FREE SKILL SET TRAINING!

AM I ELIGIBLE?

To be eligible you must meet one or more of the eligibility criteria below and provide evidence to support your eligibility.

ELIGIBILITY REQUIREMENTS	EVIDENCE OF ELIGIBILITY
Persons aged 15—24 years at the time of enrolment (excluding school students).	» Present current driver's license, birth certificate or similar.
Secondary school-aged persons who are not enrolled at school. (NOA must be provided)	
OR	
Persons receiving the JobSeeker or Centrelink payment .	» Evidence or advice from Centrelink that they are in receipt of Jobseeker payments or equivalent.
Persons and dependents of persons receiving the Youth Allowance, AUSTUDY or ABSTUDY.	
OR	
Persons and dependents of persons holding:	» Present valid card.
» Pensioner Concession Card or Health Care Card; or » Repatriation Health Benefits Card issued by the Department of Veterans' Affairs.	



87-89
GUTHRIE ST
OSBORNE
PARK



THIS SKILLS READY TRAINING IS FUNDED BY THE WA DEPARTMENT OF TRAINING AND WORKFORCE DEVELOPMENT, AS PART OF THE TRAINING SECTOR COVID-19 RESPONSE AND RECOVERY PLAN.

probe
NEXT GENERATION DRIVEN

1300 737 977



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**SKILLS
READY**
Boost your skills for the future

